



GUARDIAN ANGEL COMMUNITY SERVICES WEBSITE PRIVACY POLICY

Last Updated: October 27, 2023

Guardian Angel Community Services (“**we**,” “**our**”) values your privacy. This Website Privacy Policy (“**Policy**”) describes how we collect, use, and disclose Personal Information from you when you visit our Website or engage with us through our Website or other electronic communications including email (collectively our “**Services**”). This Policy also describes the choices you have regarding the Personal Information we collect.

By using our Website, you are hereby accepting the terms of this Policy. If you are not in agreement with this Policy, then you should refrain from further use of our Website. In addition, your continued use of our Website following the posting of any changes to this Policy means that you accept such changes.

This Policy will inform you of the following:

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When does this Policy apply?

This Policy applies to you when you:

- Visit or use our Website;
- Use or engage with our online Services; and/or
- Communicate with us electronically such as through email.

When does this Policy not apply?

This Policy does not apply:

- To the collection and use of Personal Information by third parties that Guardian Angel Community Services does not control;

- To your use of websites that we mention or link to through our Website; and/or
- To your interactions with us by phone call or through our in-person programs, services, or events.

Key Definitions

Personal Information. Personal Information is information from and about you that may be able to personally identify you. We treat any information that may identify you as Personal Information. For example, your name and e-mail address are Personal Information.

Our **Website.** Our Website means www.gacsprograms.org.

Our **Services.** Any services provided through our Website, including any electronic communications you have with us including through email.

Personal Information We Collect

We may collect various types of Personal Information from you voluntarily, automatically, and through third parties.

We may collect Personal Information from you voluntarily such as when you sign up for our newsletter, make a donation, or send us an email. This information may include your name, address, email address, billing and/or credit card information. We may also collect Personal Information from you via our social media if you choose to engage with our social media accounts. In addition, we may collect demographic information from you if you choose to provide it to us through surveys or other communications, such as age, gender, household income, race, and religion, which will assist us in providing and maintaining superior quality service.

We may collect Personal Information from you automatically when you visit our Website. This information may include IP address, type of operating system, website activity, and browser type.

We may collect Personal Information about you from our service providers such as our payment provider when you make a donation through our Website.

Use of Personal Information

Guardian Angel Community Services may use Personal Information to:

- Operate our Website and present our Website to you;
- Provide information about and ensure delivery of the Services you need and request;
- Contact you in response to your communication, for administrative purposes, or to keep you informed of other possible Services that may be available to you from our Website;
- Contact you with regards to completing surveys and/or research questionnaires;
- Carry out our obligations or enforce our terms of use; and/or
- To fulfill any other purpose for which you provided your Personal Information or any other purpose for which you consented to its use.

Cookies

We may use cookies, web beacons, and other technologies to receive and store certain types of information whenever you interact with our Website through your computer or mobile device. A "cookie" is a small file or piece of data sent from a website and stored on the hard drive of your computer or mobile device. Some of the cookies we use are "session" cookies, meaning that they are automatically deleted from your hard drive after you close your browser at the end of your session. Session cookies are used to optimize performance of the Website and to limit the amount of redundant data that is downloaded during a single session. We also may use "persistent" cookies, which remain on your computer or device unless deleted by you (or by your browser settings). We may use persistent cookies for various purposes, such as statistical analysis of performance to ensure the ongoing quality of our Website. On your computer, you may refuse to accept browser cookies by activating the appropriate setting on your browser, and you may have similar capabilities on your mobile device in the preferences for your operating system or browser.

However, if you select this setting you may be unable to access or use our Website. Unless you have adjusted your browser or operating system setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.

Disclosure of Personal Information

Guardian Angel Community Services does not now, nor will it in the future, disclose any of its customer lists and/or names to any third parties except as disclosed in this Policy. Guardian Angel Community Services may disclose your Personal Information under the following circumstances:

- As necessary to provide Services you requested;
- As required by law, or in response to a subpoena or search warrant;
- As required to outside auditors who have agreed to keep the information confidential;
- As necessary to enforce the Terms of Service;
- As necessary to maintain, safeguard and preserve all the rights and property of Guardian Angel Community Services, our other users, and others;
- In the event of a business transfer including but not limited to restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets; and/or
- Other ways for which you have consented.

Personal Information on Children under the age of 13

Guardian Angel Community Service's Website is not directed to and does not knowingly collect Personal Information from children under thirteen (13) years of age. Children under the age of thirteen (13) are not permitted to use our Website. If it is determined that such Personal Information has been inadvertently collected on anyone under the age of thirteen (13), we shall immediately take the necessary steps to ensure that such Personal Information is deleted from our system's database or, in the alternative, that verifiable parental consent is obtained for the use and storage of such Personal Information.

Your Choices about your Personal Information

You have the option to discontinue receiving communications from us by way of email or newsletters. To discontinue or unsubscribe from our communications, please send an email that you wish to unsubscribe to Vmuersch@gacsprograms.org, or click the unsubscribe link at the bottom of an email you have received.

You may also contact us using the information below to inform us of any changes or errors in any Personal Information we have about you to ensure that it is complete, accurate, and as current as possible or to request that we delete your Personal Information. We may not be able to accommodate your request if we believe it would violate any law or legal requirement or cause the information to be incorrect.

Links to Third Party Websites

Guardian Angel Community Services does not claim nor accept responsibility for any privacy policies, practices and/or procedures of any third-party websites, including such websites that may be linked through or from our Website. We encourage you to read the privacy statements of every website that collects Personal Information. This Policy applies only and solely to the Personal Information collected by our Website.

Security of Personal Information

Guardian Angel Community Services takes precautions to protect your Personal Information and has implemented reasonable physical, technical, and administrative safeguards to protect your Personal Information against the risk of accidental, intentional, unlawful, or unauthorized access, alteration, destruction, disclosure, or use. The Internet is not 100% secure and we cannot guarantee the security of Personal Information transmitted through the Internet.

Changes to this Policy

We reserve the right to make changes to this Policy at any given time at our sole discretion. We advise you to frequently visit this page to make sure that you are up to date with the latest changes. If at any point in time Guardian Angel Community Services decides to make use of any Personal Information on file in a manner vastly different from that which was stated when this Personal Information was initially collected, the user or users shall be promptly notified by email. Users at that time shall have the option as to whether to permit the use of their Personal Information in this separate manner.

How to Contact Us

If you have any questions or concerns regarding our privacy practices or this Policy, please feel free to contact us at the following email, telephone number or mailing address:

Email: info@gacsprograms.org

Telephone Number: 815-729 0930

Mailing Address:

Guardian Angel Community Services
168 N Ottawa St
Joliet, Illinois 60432